

Privacy Policy

1. Introduction

This policy governs the use and disclosure by Customweb of personal information of its users, and outlines how its users can access that information.

2. Information that Customweb will collect

Registration information

Customweb collects or maintains the following personal information about its users:

- a) Name
- b) Address
- c) Telephone Number
- d) Email Address
- e) Username & Password
- f) Credit card details (If applicable)

This information will be collected with your knowledge and participation. If you choose not to provide this information, Customweb may decline to accept your registration. It will not normally be possible for you to deal with Customweb anonymously.

Cookies

Website of Customweb may track user access sessions using cookies, without your specific knowledge or participation, by automated means in the course of your use of Customweb's network. Cookies are a Web browser technology that is used by Customweb to improve your experience of using its Web site, but are not used to record any personal information. You may disable cookies in your Web browser at the cost of some possible loss of functionality in your use of the Customweb.

3. Sensitive information

Customweb will not collect information revealing your racial or ethnic origin, political opinions, religious or philosophical beliefs, trade-union membership, or details of health, disability or sexual activity or orientation, unless compelled to do so by law.

Purposes for which information is collected

The personal information collected by Customweb may be used for the following purposes:

- * To administer its network;
- * For billing purposes;
- * For any other purpose for which you would reasonably expect your personal information to be used by Customweb; and for any other purpose authorized by the Australian National Privacy Principles set out in the Privacy Act 1988.

4. Disclosure of your personal information

Your personal information may be disclosed in the following circumstances:

- * To authorized officers of Customweb and their agents for the purpose of administering Customweb's network or for billing or credit collection purposes;
- * Under compulsion of law, for example if a warrant or court order is received;

- * To lessen or prevent a serious and imminent threat to an individual's life or health;
- * To you or with your consent; or
- * For any other purpose authorized by the Australian National Privacy Principles set out in the Privacy Act - 1988.

Otherwise Customweb will use its reasonable endeavors to avoid the disclosure of your personal information, save that aggregated demographic information may be disclosed so long as the information is unable to identify you or any other individual.

5. Accessing your personal information

How to request access to personal information?

You can contact Customweb to request a copy of your personal information by emailing our Privacy Officer at info@rcustomweb.com.au. The Privacy Officer shall attend to your request on a confidential basis within 30 days of the request being received.

6. Fees for access to personal information

No fee will be levied for access to information described in clause 2 above.

7. Refusal of access

Access to your personal information may be refused if:

- * Providing access would pose a serious and imminent threat to life or health of a person;
- * Providing access would create an unreasonable impact on the privacy of others;
- * The request is frivolous and vexatious;
- * Denial of access is authorized or required by law; or
- * For any other reason authorized by the Australian National Privacy Principles set out in the Privacy Act - 1988.

8. Data quality

Customweb will use its reasonable endeavors to ensure the accuracy and quality of the information collected about you. Should personal information that you know Customweb has collected about you change, it is your responsibility to bring the changes to Customweb's attention, which you may do by email to the Privacy Officer at info@customweb.com.au

9. Data security

Customweb will endeavor to keep your personal information as secure as reasonably possible. Without limitation, registration information is not accessible over the Internet, but only from a secure password-protected internal workstation. Customweb's Internet server utilizes a modern Linux-based and Windows Server based operating system that is maintained with the latest available security patches and updates.

10. Amendments to Privacy Policy

Customweb may amend the terms applying to the use of your personal information at any time, subject to informing you of the amendments by publishing the revised policy on its Web site.